



## RSCO TRANSPORTATION SERVICES

October 8, 2018

### Important Information about Transportation This Winter

Winter weather will soon be upon us, and the inclement weather procedure for transportation through the Regional School Choice Office (RSCO) is different than the procedure for most school districts. As a result, it is important that all families understand the procedure outlined below.

You can learn about school delays and closing information from the radio or television, or you can find the information on the Internet at [www.wfsb.com](http://www.wfsb.com) and [www.wvit.com](http://www.wvit.com). You should also check the "Inclement Weather Postings" section of the RSCO Transportation website, <http://www.crec.org/transportation/weather/index.php>

Receiving text messages is often the quickest way to learn important transportation information, such as bus delays. To sign up for text message notifications, text "Y" to 68453 from any cell phone number that is on file for your child with RSCO Transportation.

When there is inclement weather, RSCO Transportation's customer service center will answer emergency calls. On these days, it is not unusual to wait longer for assistance given the high volume of calls. RSCO Transportation can serve you better if your calls are for true emergencies, severe bus delays, or buses that didn't arrive.

### Regional School Choice Office Inclement Weather Scenarios

Status of Your Child's School	Status of Your Town's Schools	Transportation Status for Your child	Comments and Exceptions
Your child's school is closed	N/A	No transportation provided	
Your child's school is open	Your town's schools are closed	No transportation provided by RSCO Transportation	You may provide transportation for your child to and from school
Your child's school has a delayed opening	Your town's schools are open	Transportation will be delayed	
Your child's school opens at its regular time	Your town's schools have a delayed opening	Transportation will be delayed	The transportation delay may be later than your town's opening if the bus makes multiple stops (Please see the examples below.)*

It is important to know your child's bus route. If your child rides a bus that serves multiple towns, the bus operates on the schedule of the town with the longest delay. Bus route information can be found at [www.crec.org/transportation/rsco](http://www.crec.org/transportation/rsco).

\*Example: If children from Bloomfield and Windsor are brought to Classical Magnet School in Hartford on one bus and Hartford Public Schools is starting school on time, Bloomfield has a two-hour delay, and Windsor has a 90-minute delay, then the bus will run on a two-hour delay because that is the longest delay on that bus route.

There is no easy solution to bringing students to and from school in bad weather, but student safety is RSCO Transportation's first priority. Buses will always operate slower to be safe when there are poor road conditions. RSCO Transportation appreciates your patience, understanding, and cooperation on these challenging days. If you have questions, please contact RSCO Transportation at 860-524-4077, or [rscotransportation@crec.org](mailto:rscotransportation@crec.org).

RSCO Transportation looks forward to working with you to ensure a safe ride for your child, and we appreciate your patience when there is inclement weather.